CALL CENTER

Please ask the patients:
In the past 14 days since first onset of symptoms a history of either
Travel out of the country, specifically to an affected area
OR Close contact with a person known to have 2019-nCoV illness
AND They have fever or symptoms of lower respiratory illness (e.g., cough or shortness of breath)

***Please report to the emergency room for treatment***

FRONT DESK AND CLINIC

You have received signage to post in areas with high visibility (registration)
You are to ask each patient/guest if they have:
In the past 14 days since first onset of symptoms a history of either
Travel to an affected area?
OR
Close contact with a person known to have 2019-nCoV illness
AND
They have fever or symptoms of lower respiratory illness (e.g., cough or shortness of breath)

If yes:
- Patients who screen positive for the criteria noted above must put on a surgical mask immediately
  and be placed in a private room.
- The door to that private room must remain closed. Anyone entering that room must follow standard
  contact and airborne precautions.
- Required personal protective equipment for those entering the room: gloves, gowns and surgical
  masks. Goggles or a mask with an eye shield should be worn if aerosols will be used.

The practice manager is to be notified immediately after the patient is isolated that we have a positive history screen for COVID-19.

The practice manager will then immediately contact the state and local health departments.

Broward County – Daytime: 954-467-4700 X: 5575
After Hours: 954-467-4700

Dade County – 305-470-5660

Palm Beach – Daytime: 561-671-4184; After Hours: 561-840-4500

SOUTH FLORIDA ENT ASSOCIATES